

## Practical Eduskills Pvt. Ltd.

**Address:** 6<sup>th</sup> Floor, Pushpashanti Towers, Near Karve Statue, Kothrud, Pune – 38.

CIN: U80904PN2018PTC175880, GSTN: 27AAJCP7983K1ZJ Contact No.: +91 98909 59990, Email Id: info@practicaleduskills.com

## **Indemnity Bond**

MCube services are provided on VMC's telephony infrastructure. The client agrees that it will comply with all TRAI regulations when using MCube services provided by VMC. The client agrees that telephone numbers provided by VMC will not be used as a callback number in any promotional SMS campaign or promotional voice campaign to numbers registered as "do not call" or "do not disturb" also known as DNC or DND numbers with TRAI.

Practical EduSkills can call back to only to those existing customers / prospect customer who have called to Practical EduSkills within last 6 months from the date of enquiry.

If it is found Practical EduSkills is violating TRAI regulations VMC will take necessary actions (legal and non legal) to protect its telecom resources and VMC will cooperate with TRAI and operator to provide any information they seek. MCube will also support Practical EduSkills for providing call data from MCube system. Client shall take all responsibilities with regards to DND violations (if any). Practical EduSkills shall provide all relevant proof / documents / evidence to VMC as and when required with regards to DND violations (if any). Practical EduSkills shall bear the cost of penalties levied including financial & legal (if any).

- Practical EduSkills shall not make any call from the purchased data.
- Practical EduSkills shall call only to the customers / prospect where Practical EduSkills has genuine evidence of receiving enquiry from a particular customer / prospect.
- Practical EduSkills shall make calls only to those numbers where there is an incoming call / online enquiry / submission of web enquiry form where the customer has given the consent of call back.
- Further the Client has agreed that while sending voice call and transactional message, pertaining to its services and activities, to the subscribers, it shall,
- Practical EduSkills should obtain a fresh request from the subscriber every six months for continuing to receive calls;
- Practical EduSkills must not send any objectionable, obscene, unauthorized content, message or communication which is against public interest or national security or which infringes any copyright, intellectual property right etc, and or law of the land;
- The moment VMC receives any DND complaint from the telecom operator VMC will
  immediately suspend DND calling facility and it will remain suspended until the complaint gets
  resolved, and DND calling will be allowed only when there is complete clearance from the
  telecom operator and with the fulfillment of all above mentioned DND compliances.

Outgoing call from VMC server will be permanently blocked to any number for which received complaint once.

Corporate Off.: Pushpashanti Towers, S.No 147, 6th Floor, Off no: 17/18, Near

Karve Statue, Kothrud, Pune 411038.

**Baramati Centre:** Pencil Square, 3rd Floor, Near Bank Of Maharashtra, Pencil Chowk, Baramati – 413133.

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Director